

MINISTRY OF TRANSPORT AND COMMUNICATIONS
DEPARTMENT OF STATE INFORMATION SYSTEMS

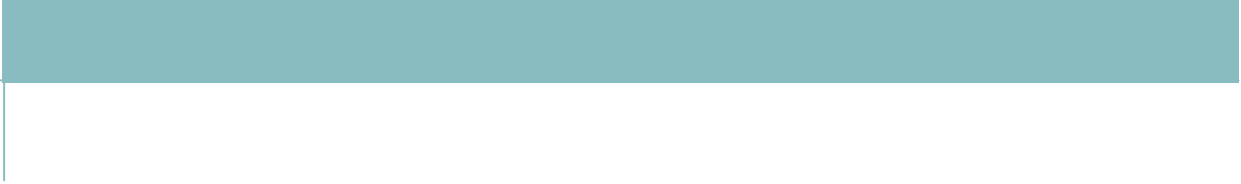
ESTONIAN INFORMATICS CENTRE

INFORMATION TECHNOLOGY
IN PUBLIC ADMINISTRATION
OF ESTONIA

YEARBOOK 2001



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Edited by Ivar Odrats
Translated by Kadri Põdra
Design OÜ Piltkiri

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We have reached the development phase where the distribution of Internet and computers, the applicability of base applications, and information systems within agencies are not sufficient any more. There is need for something more essential in order to gain more profit from information technology.

Estonia is not alone in the world as to its ICT activities. We take actively part in the European Union and candidate countries initiative "eEurope+" and the "Northern eDimension" initiative of countries of the Baltic Sea region. In these respective action plans we can see that success is measured in directly consumed, citizen and entrepreneur oriented services, not in the contemporary solutions functioning in the rear room of some state agency. Services aimed at citizens will be our priority in the near future as well. IT solutions that have so far existed separately have to change into a common ordinary system which would make the taxpayer, who uses them, feel that his/her money has been invested expediently. The shift towards client-oriented approach is also characterized by the fact that besides e-government there is ever more talk about e-citizen and information society.

The present yearbook differs from its predecessors, as it does not treat information and communication technology solely from the aspect of works and activities performed by the state. It includes a view about ICT development from the viewpoint of the citizen, i.e. the society. The latter treats Estonia's development in comparison with the indicators of other Northern, Central and Western European countries.

I would like to hope that the present compilation in English will offer latest information about the development of topics of your interest in Estonia and that it will help to find one's way in the Estonian landscape of web sources.

Enjoy the yearbook.



MAIT HEIDELBERG

Deputy Secretary General on IT matters
Ministry of Transport and Communications



Mait Heidelberg

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